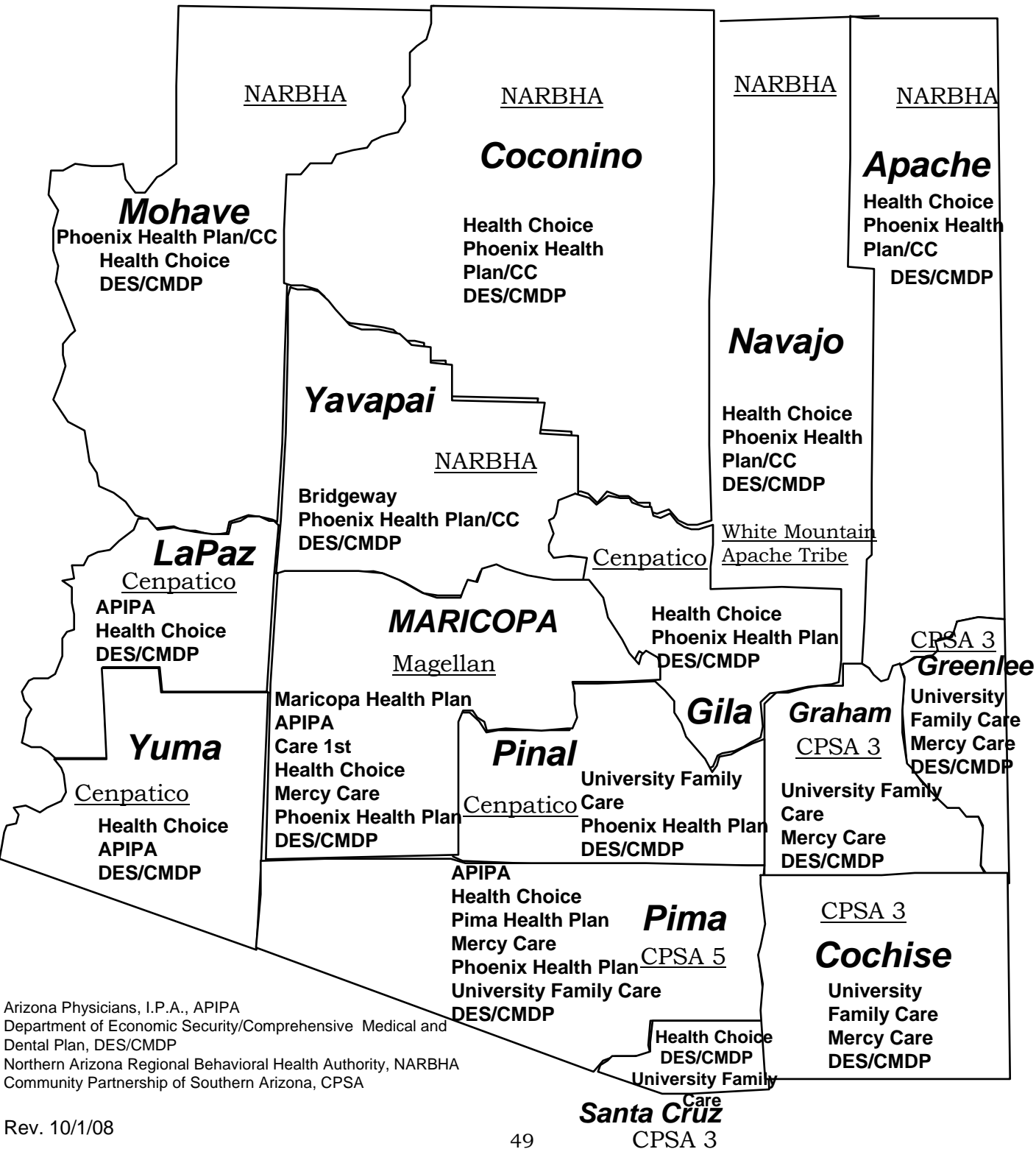




AHCCCS Behavioral Health Services Guide Exhibit A

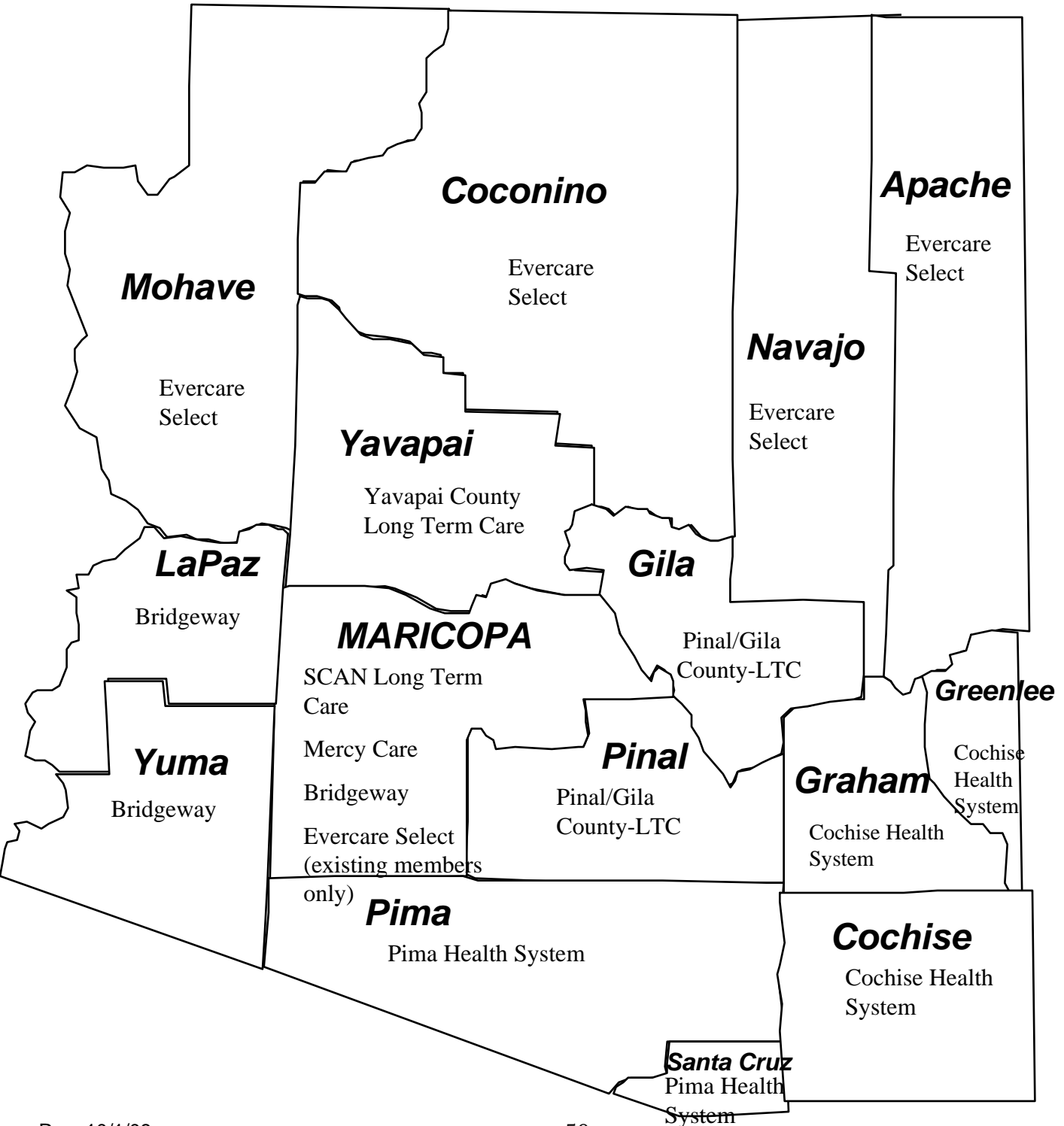
Acute Care Health Plans and RBHAs by County





**AHCCCS Behavioral Health Service Guide
Exhibit B**

**ALTCS Program Contractor Map
for Elderly/Physically Disabled (EPD) Program**





AHCCCS Behavioral Health Service Guide Exhibit C

ALTCS DES/DD Map with Contracted Health Plans and RBHAs by County

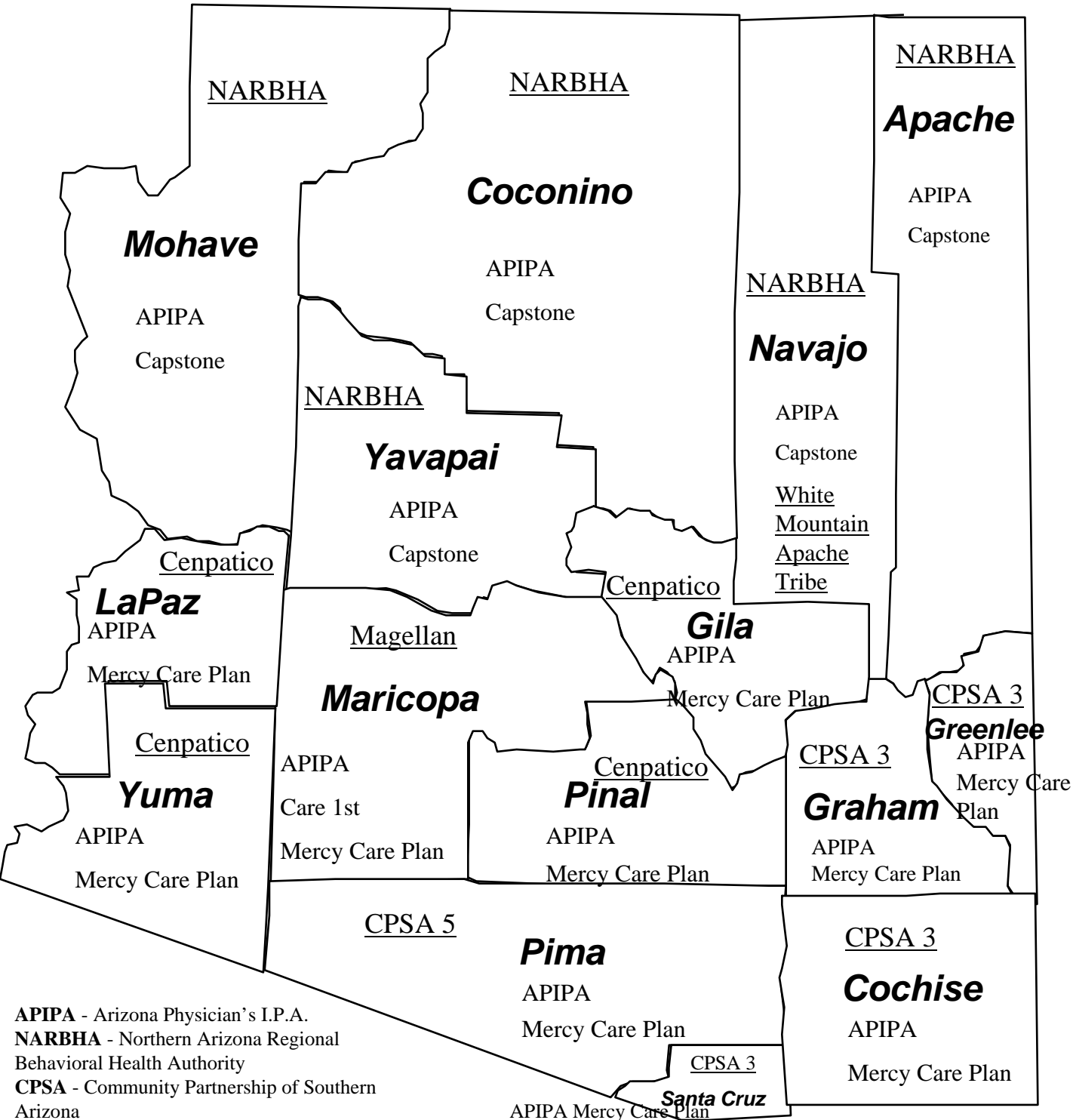


Exhibit D**AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE****AHCCCS Acute Care Health Plan Phone Numbers**

NAME	COUNTIES OF OPERATION	MEMBER SERVICES NUMBER
Arizona Physicians IPA (APIPA)	Coconino, Yavapai, Cochise, Santa Cruz, Graham, Greenlee, LaPaz, Yuma, Mohave, Maricopa, Navajo, Apache, Pima,	800-348-4058
Care 1st	Maricopa	602-778-1800 866-560-4042
Comprehensive Medical and Dental Plan (CMDP)	Statewide	602-351-2245 800-201-1795
Health Choice Arizona	Maricopa, Pima, Apache, Coconino, Mohave, Navajo, Gila, Pinal	480-968-6866 800-322-8670
Maricopa Health Plan	Maricopa	602-344-8760 800-582-8686
Mercy Care Plan	Cochise, Graham, Greenlee, Yavapai, Maricopa, Pima, Yuma, LaPaz	602-263-3000 800-624-3879
Phoenix Health Plan/Community Connection	Maricopa, Gila, Pinal	602-824-3700 800-747-7997
Pima Health Plan	Pima	520-512-5500 800-423-3801

Exhibit E**AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE****ALTCS PROGRAM CONTRACTOR PHONE NUMBERS**

NAME	COUNTIES OF OPERATION	MEMBER SERVICES NUMBER
Cochise Health System	Cochise, Graham, Greenlee	800-285-7485
DES/DDD	Statewide	602-238-9028 1-800-624-4964
SCAN Health Plan Long Term Care	Maricopa	1-888-540-7226
Mercy Care Plan	Maricopa	602-263-3000 800-624-3879
Pima Health System	Pima, Santa Cruz	520-512-5500 800-423-3801
Pinal/Gila County LTC	Pinal, Gila	520-866-6775 800-831-4213
Evercare Select (Formerly Lifemark)	Apache, Coconino, Mohave, Navajo (Maricopa – existing membership only)	800-293-3740
Yavapai County LTC	Yavapai	928-771-3560 800-850-1020
Bridgeway Health Solution	La Paz, Yuma, Maricopa	866-475-3129
AHCCCS FFS (ALTCS)	Statewide	Central Office (Clinical Quality Management) (602) 417-4410

Rev. 10-1-08



AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

DES/DD Contracted Health Plan Phone Numbers

NAME	COUNTIES OF OPERATION	HEALTH PLAN DD LIAISONS
Arizona Physician's I.P.A. (APIPA)	Apache, Cochise, Coconino, Gila, Graham, Greenlee, La Paz, Maricopa, Mohave, Navajo, Pima, Pinal, Santa Cruz, Yavapai, Yuma	602-664-5476 602-664-5088
Capstone Health Plan	Apache, Coconino, Mohave, Navajo, Yavapai	928-779-2113 800-336-3874
Care 1 st Health Plan	Maricopa	602-778-1800 602-778-1835 866-560-4042
Mercy Care Plan	Cochise, Gila, Graham, Greenlee, Maricopa, Pima, Pinal, Santa Cruz, Yuma	602-453-6026



AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

Tribal Contractor Phone Numbers

Contractor	Address	Phone Number
Gila River Indian Community Public Health Nursing	P.O. Box 38 Sacaton, AZ 85247	(602) 528-1200
Native American Community Health Center	3008 N. 3 rd St., Suite 310 Phoenix, AZ 85012	(602) 279-5262
Navajo Nation Social Services Administration	P.O. Box 4590 Window Rock, AZ 86515	(928) 871-5811
Navajo Nation Social Services Tuba City	P.O. Box 280 Tuba City, AZ 86045	(928) 283-3266
Navajo Nation Long Term Care Chinle	P.O. Box 1000 Chinle, AZ 86503	(928) 674-2236
Navajo Nation/Fort Defiance Long Term Care	P.O. Box 950 Fort Defiance, AZ 86504	(928) 729-4064
Pascua Yaqui Tribe	7474 S. Camino de Oeste Tucson, AZ 85746	(520) 883-5020 (520) 879-6060
San Carlos Apache Tribe Social Services	P.O. Box 0 San Carlos, AZ 85550	(928) 475-2138
Tohono O'Odham Nation Senior Services	P.O. Box 810 Sells, AZ 85634	(520) 383-6075
White Mountain Apache Tribe Client Business Office	P.O. Box 1210 Whiteriver, AZ 85941	(928) 338-1808

Rev. 10/1/08



AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

Regional Behavioral Health Authorities (RBHAs)

NAME	COUNTIES OF OPERATION	MEMBER SERVICES NUMBER
Magellan	Maricopa	800-564-5465 After 5 p.m., callers can choose prompt for crisis line (staffed 24 hours) or call 800-631-1314 directly
Community Partnership of Southern Arizona (CPSA)	Pima, Santa Cruz, Cochise, Graham, Greenlee	800-771-9889 After 11 p.m. calls roll over to SAMHC (staffed 24 hours)
Northern Arizona Regional Behavioral Health Authority (NARBHA)	Coconino, Mohave, Navajo, Apache, Yavapai	928-774-7128 800-640-2123 After 5 p.m., calls roll over to an answering service. Crisis calls are directed to crisis providers.
Cenpatico	Pinal, Gila, Yuma, La Paz	Member Services 866-495-6738 Pinal County Gila County Yuma County La Paz County

Tribal Regional Behavioral Health Authorities and Contractors

NAME	MEMBER SERVICES NUMBER	WEB SITE ADDRESS
Pascua Yaqui Regional Tribal Behavioral Health Authority	520-879-6060	http://www.pascuayaqui-nsn.gov/community/programs/health/behavioral/index.shtml
Gila River Tribal Regional Behavioral Health Authority	602-528-7100	http://www.gilariverbha.org/index/htm
Navajo Nation Behavioral Health Contractor	928-871-6877	http://www.navajo.org/
White Mountain Apache Tribe	928-338-4811	http://www.wmabhs.org



AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

Indian Health Service

Phoenix Area Indian Health Service (IHS) Two Renaissance Square , Room 504 40 North Central Avenue Phoenix, Arizona 85004-4424	(602) 364-5140 Fax: (602) 364-5269
Phoenix Indian Medical Center 4212 North 16 th Street Phoenix, Arizona 85016	(602) 263-1200 Fax: (602) 263-1699
Tucson Area Indian Health Service (IHS) 7900 South J. Stock Road Tucson, Arizona 85746-7012	(520) 295-2406 Fax: (520) 295-2610
Navajo Area Indian Health Service (IHS) P.O. Box 9020 Window Rock, Arizona 86515-9020	(928) 871-5811 Fax: (928) 871-5872

Rev. 10/1/08

Exhibit J



AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE Federal Utilization and Seclusion/Restraint Requirements

Federal Requirement	Psychiatric Hospital	Acute General Hospital or a Distinct Unit of an Acute General Hospital	Inpatient Psychiatric Facilities (Sub-acute and RTC's)
Certification of Need	42 CFR 456.160	42 CFR 456.60	42 CFR 441.152 to 156
Recertification of Need	42 CFR 456.160	42 CFR 456.60	42 CFR 441.155
Plan of Care	42 CFR 441.102 or 456.180 to 181	42 CFR 456.80	42 CFR 441.155 to 156 and 456.180
UR Plan/Committee	42 CFR 456.200 to 213 and 482.30	42 CFR 456.100 to 113 and 482.30	The certification specified in 441.152 and 153 satisfies the utilization control requirement for physician certification in 456.60, and 456.160.
UR Admission Review	No requirement	42 CFR 456.121 to 127	
Evaluation and Admission Review	42 CFR 456.170 - 171	42 CFR 456.121 to 127	
Initial Continued Stay Review	42 CFR 456.233	42 CFR 456.128 to 132	
Subsequent Continued Stay Review	42 CFR 456.231 to 238	42 CFR 456.133 to 137	
Medical Care Evaluation	42 CFR 456.241 to 245	42 CFR 456.141 to 145	Required by state contract
Active Treatment	See Plan of Care requirements	See Plan of Care requirements	42 CFR 441.154
Quarterly Showing Report	42 CFR 456, Subpart J	42 CFR 456, Subpart J	42 CFR 456, Subpart J
Seclusion and Restraint	42 CFR 482.13	42 CFR 482.13	42 CFR 483, Subpart G
Accreditation Requirement	JCAHO Inpatient Standards	JCAHO Inpatient Standards	JCAHO, COA or CARF

Rev. 10/1/08